

How to use STAR by Telephone

1. To access the STAR system, dial 281/488-0708. You will then be greeted by STAR's automated voice.
2. You will then be asked to enter your JSC Federal Credit Union Member Number and the pound (#) sign. Then enter your Personal Identification Number (PIN) and the pound (#) sign.
3. Next, follow STAR's Instructions to perform the desired transaction(s). Below is a detailed list of menu options.)

After dialing 281-488-0708, select from the following:

1. Inquiries

1. Specific Account Information
2. Balances
 1. Savings/Checking
 2. Loans
 3. Certificates
 4. All Accounts
3. Cleared Checks, Deposits or withdrawals
 - Enter the account type you wish to inquire about
 - 1. Cleared Check Information
 1. A Specific Check
 2. A Range of Checks
 3. Last 5 Checks
 4. A Specific Dollar Amount
 - 2. Deposits Made
 1. Last 5 Deposits
 2. A Specific Dollar Amount
 - 3. Withdrawals Made
 1. Last 5 Withdrawals
 2. A Specific Dollar Amount
 - 4. Specified Check Number
 - 5. All Transactions
 1. Last 5 Transactions
 2. A Specific Dollar Amount
4. Interest & Dividend Information
 1. Interest and Dividend Paid This Year
 2. Last Dividend Paid
 3. Interest and Dividend Paid Last Year
5. Loan Information
 1. VISA Information
 2. Loan Information
 3. Loan Payoff Information
 4. Loan Rates
8. Tax Information
 1. Interest, Dividends & Tax
 2. Interest, Dividends and Tax Withholding Last Year

2. Transfer Funds

1. Transfer to Another of Your Accounts
2. Transfer to Another Member's Account

3. To Withdraw Funds

1. A check mailed to You

4. For Current Rates

1. Savings/Checking

- 2. Loans
- 3. Certificates
- 5. Re-Enter a Member Number
- 6. Loan Services
 - 1. Loan Rates
 - 2. Estimate a Loan Payment
 - 3. To Apply for a Loan
 - 4. Loan Application
- 8. Other Services
 - 1. Change Password
 - 2. Stop Payment
 - 3. Reorder Checks
 - 4. Request Copies
 - 5. Report Lost or Stolen ATM Card
 - 6. Report Lost or Stolen Credit Card