

YOUR SECURITY *IS OUR NUMBER ONE* PRIORITY

JSC Federal Credit Union works to secure your account and personal information against fraud every day. Our proactive team works diligently to monitor your account for suspicious transactions and alert you. Electronic services and online shopping are convenient technologies that many use daily. It is important to ensure you are keeping your personal data secure.

Utilize the information in this article to help protect yourself from becoming the next victim of Identity Theft or Fraud. Visit our website to get the complete Information Security Guide:
www.jsfcu.org/product-services/publications/info-security-guide



THINGS TO REMEMBER

1 **PASSWORDS**

Use Strong Passwords that are at least 8 characters that contain a combination of upper and lower case letters, numbers and special characters. Update passwords regularly and keep them in a safe place that is protected/encrypted and not written down. Do not use the same password for multiple logins.

2 **PUBLIC WI-FI SAFETY**

Public wireless internet access or Wi-Fi is available in many businesses, restaurants, and hotels. This internet connection is not private therefore don't transmit sensitive data through public Wi-Fi including credit card details, personal information or log into home banking. Always forget or delete any saved public Wi-Fi networks from your device after you have used it.

3 **HOME NETWORK AND WI-FI SECURITY**

Password protect your home modem/router to keep your network from being accessed by unauthorized users. Don't keep the default username and password on your network equipment.

4 **TEXTING AND EMAIL SECURITY**

Text messages and email are not private. Do not share credentials, sensitive data, or account information. Do not click on attachments or links that you are not expecting or from unknown sources.

5 **UPDATE YOUR DEVICES**

Download the latest security patches (operating system or application) to update security features, and fix vulnerabilities that could compromise your device.

IMPORTANT INFORMATION:



JSC FCU will never email, text or call you to request for sensitive data, PIN or your account login information. If anyone ever contacts you asking for sensitive data, regardless if it is JSC FCU, hang up and call the organization that the person says they are calling.



Please visit our website for more details on how to protect yourself online and prevent fraud and identity theft.



JSC FCU takes safeguarding your financial information very seriously. In the event that JSC FCU has a breach, we will notify members that were affected.