ACCOUNT OVERVIEW

PREVIOUS EXPERIENCE
Online Banking Layout

NEW EXPERIENCE
Online Banking Layout

NEW EXPERIENCE
Viewable options on the left side of the webpage

CHECK SERVICES

PREVIOUS EXPERIENCE
Check Reorder / Check Services Tab / Check Reorder - select account and Submit. This will open Harland Clarke’s website to complete order.

NEW EXPERIENCE
Check Reorder - This is will open Harland Clarke’s website to complete order.
eBANKING
PREVIOUS VS NEW EXPERIENCE

SECURED MESSAGE

PREVIOUS EXPERIENCE
Options Tab / Secure Messages - Members could send a question regarding transactions, accounts, travel notifications, general questions, etc.

NEW EXPERIENCE
Secure Messaging - Members can send a question regarding transactions, accounts, travel notifications, general questions, etc.

NEW ACCOUNT/LOANS

PREVIOUS EXPERIENCE
Open New Account Tab – Members could open secondary accounts and apply for loans.

NEW EXPERIENCE
New Account or Loan - Members can open secondary accounts and apply for loans.

eSTATEMENTS

PREVIOUS EXPERIENCE
eStatement tab - Member had access to eStatements, Visa Statements, eNotices, Additional Documents, etc.

NEW EXPERIENCE
eStatement - Member has access to eStatements, Visa Statements, eNotices, Additional Documents, etc.
ACCOUNT HISTORY

PREVIOUS EXPERIENCE
Accounts Tab / History - Member was able to search for transaction history.

NEW EXPERIENCE
Account Reporting - Member can view the ACCOUNT HISTORY REPORT.

TRANSFERS/LOAN PAYMENTS

PREVIOUS EXPERIENCE
Transfer / Loan Payment Tab - Members could transfer within their JSC FCU accounts and make loan/credit card payments.

NEW EXPERIENCE
Transfers / Payments - To my Accounts - Members can transfer within their JSC FCU accounts or to make a mortgage payment.

NEW EXPERIENCE
Transfers / Payments - Loan Payments - Members can make payments to their JSC FCU loans excluding mortgage payments.
**PREVIOUS VS NEW EXPERIENCE**

**EXPRESS TRANSFER/EXTERNAL TRANSFER**

**PREVIOUS EXPERIENCE**
Transfer / Loan Payment Tab / Express Transfer - Members could transfer funds to a financial institution or person.

**NEW EXPERIENCE**
External Transfers - Members are able to send/receive funds to/from JSC FCU and linked accounts at other financial institutions.

**NEW EXPERIENCE**
Transfers / Payments / To a Person – Send or request money to/from a person (using email or text message)

**NEW EXPERIENCE**
Transfers / Payments / To Another Member – Move money to another member’s JSC FCU account.

**EXPRESS DEPOSIT**

**PREVIOUS EXPERIENCE**
Currently, members were only able to initiate the Express Deposit within the

**NEW EXPERIENCE**
ExpressDeposit - Members are able to make a deposit by taking a photo of a check (maximum amount: $5,000.00 per item but no limit on the number of deposits).
PREVIOUS VS NEW EXPERIENCE

BILL PAY

PREVIOUS EXPERIENCE
Pay Bills Tab – Members were able to view, add, or send money to merchant, individual or utility company. There is no fee for the use of our BILL PAYER service for up to 20 bills per month. All bills in excess of 20 per month will be paid at 30 cents per item.

NEW EXPERIENCE
Bill Pay – Members are able to view, add, or send money to merchant, individual or utility company. There is no fee for the use of our BILL PAYER service for up to 20 bills per month. All bills in excess of 20 per month will be paid at 30 cents per item.
# Options/Settings

## Previous Experience
Options Tab - Members were able to change their personal information, security questions, hide/show accounts and more.

## New Experience
Settings Icon / Settings - Members are able to customize the account settings (hiding and nicknaming accounts).

### Options Tab:
- Member Info
- Alternate Login
- Session Timeout Length

### Other Options Under Options Tab:
- Secured Messages
- Change Password
- Sessions Setting
- Update Personal Information
- Account Alerts
- Account Nickname
- Show/Hide Accounts
- Transaction Categories
- Authentication Questions
- Display Settings
- History Preferences
- Statistics - IP Address Logins
- Banking Disclosures
PREVIOUS EXPERIENCE
Options Tab - Members were able to update their personal information.

NEW EXPERIENCE
Settings Icon / Profile - Members are able to update their personal information.

ACCOUNT ALERTS

PREVIOUS EXPERIENCE
Options Tab / Account Alerts - Members were able to set alerts and reminders.

NEW EXPERIENCE
Settings Icon / Alerts - Members are able to add an email or a phone number to receive the account and security alerts. (Security alerts are sent in real time, account alerts are sent twice each day).